



Kepala Pet Resort

& Canine Country Club

Dog Boarding

Kepala Pet Resort is an ideal home away from home for your pets. Situated approximately 15 minutes from the airport makes it a convenient location. We offer 2 types of accommodation to best suit your pet's needs, our Standard Kennels, & Luxury Suites

When your pet arrives he or she will settle in very quickly in our spacious, modern accommodation. All of our kennels/suites are indoors, undercover and cleaned daily. All dogs are housed & exercised individually, however 2 pets from the same family can share a kennel/suite. There is always something to see and do, most dogs enjoy the company of the staff & doggies in their neighbouring kennels.

Dogs in our standard accommodation are given 2 exercises per day in our large exercise yards. During your pets stay he or she will be fed 1 main meal consisting of high quality premium dry foods. All pets are supplied with a trampoline bed & blanket. Own bedding or toys can be bought along from home however should be clearly labelled with your pets name to help ensure they are returned at the end of your pets stay. Pets boarding 7 days or longer will receive a complimentary wash before departure.

For the more pampered pooches we have the luxury suites. Kepala's newest home style accommodation. Comprising of 15 rooms complete with flat screen televisions, natural lighting, heating and cooling, they are available to most breeds of dogs. Dogs in these suites enjoy three exercises per day and a complimentary wash is staying two or more nights. These suites are guaranteed to spoil the most pampered pooch.

Additional exercise such as playtime and swims are available (additional charges apply). Medications can be given as instructed while your pet is boarding with us. Just ensure these are correctly labelled with your pets name and the dosage required and given to our office staff on check in.

We have an on call vet 24 hours a day should any problems arise during your pets stay. We always get your contact phone numbers while you are away and at least one emergency contact number of a friend or relative so that if we have any concerns during your pets stay we can discuss these. All vet associated fees are to be paid by the pets owner.

A pick up and delivery service is available (charges apply).

We require all our doggie guests to have a C5 vaccine which covers Distemper, Hepatitis, Parvovirus, Bordetella & Canine Cough. The vaccination certificate is required on the arrival day & then every 12 months when it is updated. Dogs that receive the 3 year vaccination must still have the yearly canine cough vaccination. We recommend all dogs are protected against fleas and are regularly wormed.

Price List – Effective as 1st February 2017

<u>Cats</u>	<u>Single</u>	<u>Double</u>
Standard Cabin	\$19	N/A
Walk In Cabin	\$24	\$35
Garden Cabin	\$26	\$40
Penthouse	\$40	\$50
Luxury Suites	\$55	\$70

<u>Dogs</u>		
Small breed	\$38	\$56
Small & Med large Together	N/A	\$57
Medium / Large	\$40	\$59
Extra Large	\$43	\$64

<u>Luxury Suites</u>	<u>Small Breed</u>	<u>Large Breed</u>
Standard Suites - Single	\$60	\$65
-Double	\$75	n/a
Large suite single or double	\$91	\$91
Chandelier single or double	\$107	\$107

	<u>Single</u>	<u>Double</u>
Rabbits	\$24	\$29
Dog Playtime	\$12	\$16
Swim combo	\$16	\$21
Medication	\$1.00 per administration	

Important Information

Times: Our office is open during the following hours for pick up and drops off.

Monday to Friday: 8:30 – 4:30

Saturday: 8:30 – 12:30

Sunday 10:00 – 12:00 or 2:00 – 4:30

We are closed to all customers on the following days Christmas day, December 29th through till January 1st, Good Friday through to Easter Sunday.

Surcharge: Please note a \$25 surcharge applies to all bookings over single public holidays. Christmas and Easter bookings incur a \$50 surcharge which covers all public holidays in that period.

Vaccinations: All dogs must have up to date C5 vaccinations (done in the last 12 months) Cats must have up to date F3 Vaccinations (done in the last 12 months) proof of these vaccinations must be brought with you or sent through prior to boarding. Sorry but we are unable to board pets if we do not have proof of this when they arrive due to the health and safety of both your pet and the other pets boarding with us.

Belongings: You are welcome to bring one item of bedding and one toy from home. These items must be well labelled. We take all care to keep these items in good condition but do not take responsibility for damage done by your pet or lost items so it is recommended not to bring the most favourite toy or blanket.

Payment: We accept cash, Eftpos, Visa & MasterCard. Payment is not required until departure. Bookings that are longer than 28 days need a 50% deposit to be made upon arrival and the remainder can be paid on departure.

A non-refundable \$100 deposit must be paid for all bookings over the Christmas and Easter periods to secure the booking.

You are charged a full day the day you arrive. On your departure day you are not charged if you collect your pet before 10:00am (Sunday excluded), a half day charge applies for departures between 10:00am and 12:30pm and a full days charge will apply for departures after that.

Medications and health: If your pet is on any medication whilst boarding please bring medication in the original labelled bottles from the Vet or provide a detailed description what the medication is, and how often it needs to be administered. It is recommended that more medication is brought than required in case you are held up and longer boarding is required. Please provide details on a separate piece of paper, of administration details and anything that we need to monitor related to the health issue.