



# Kepala Pet Resort

## & Canine Country Club

Kepala Pet Resort is an ideal home away from home for your pets. Situated approximately 15 minutes from the airport makes it a convenient location.

## Dog Boarding

We offer 2 types of accommodation to best suit your pet's needs, our Standard Kennels, & Luxury Suites

When your pet arrives he or she will settle in very quickly in our spacious, modern accommodation. All of our kennels/suites are indoors, undercover and cleaned daily. All dogs are housed & exercised individually, however 2 pets from the same family can share a kennel/suite. There is always something to see and do, most dogs enjoy the company of the staff & doggies in their neighbouring kennels.

Dogs in our standard accommodation are given 2 exercises per day in our large exercise yards. During your pets stay he or she will be fed 1 main meal consisting of high quality premium dry foods. All pets are supplied with a trampoline bed & blanket. One piece of bedding and/or one toy can be bought along from home. However, should be clearly labelled with your pets name to help ensure they are returned at the end of your pets stay. Please note bowls are not required. Pets boarding 7 days or longer will receive a complimentary wash before departure.

For the more pampered pooches we have the luxury suites. Kepala's newest home style accommodation. Comprising of 15 rooms complete with flat screen televisions, natural lighting, heating and cooling, they are available to most breeds of dogs. Dogs in these suites enjoy three exercises per day and a complimentary wash if staying two or more nights. All pets are supplied with a framed trampoline type bed & mattress. One piece of bedding and/or one toy can be bought along from home. However, should be clearly labelled with your pets name to help ensure they are returned at the end of your pets stay. Please note bowls are not required. These suites are guaranteed to spoil the most pampered pooch.

Additional exercise such as playtime and swims are available (additional charges apply). Medications can be given as instructed while your pet is boarding with us. Just ensure these are correctly labelled with your pets name and the dosage required, in the original bottle and given to our office staff on check in.

We require all our doggie guests to have a C5 vaccine which covers Distemper, Hepatitis, Parvovirus, Bordetella & Canine Cough. The vaccination certificate is required on the arrival day & then every 12 months when it is updated. Dogs that receive the 3 year vaccination must still have the yearly canine cough vaccination. We recommend all dogs are protected against fleas and are regularly wormed.

**Medications and health:** If your dog is on any medication whilst boarding we are happy to administer them at \$2 per administration. Please bring medication in the original labelled bottles from the Vet with a detailed description what the medication is, and how often it needs to be administered. It is recommended that more medication is brought than required in case you are held up and longer boarding is required. Please provide details on a separate piece of paper, of administration details and anything that we need to monitor related to the health issue.

Please note we do not accept first time boarders over the age of 12 years without an in depth discussion on their health and needs. Boarding may be declined due to health issues. Diabetics will only be boarded if they have been a regular client of ours and will need to be discussed with our manager regarding their needs.

## Cat Boarding

We offer 3 different sized cabins for our feline guests.

**Walk In Cabins** These cabins are suitable for up to two cats from the same family. These split level cabins are fully indoors and are perfect for cats who prefer the indoors, but appreciate extra space.

**Garden Cabins** These cabins are spacious and suitable for up to two cats from the same family. Cabins are split level with a cat door allowing access to an undercover outside area which overlooks lush green gardens. These cabins are perfect for those cats that enjoy the outdoors or just appreciate the extra space.

**The Luxury Suite** This suite can cater for larger families of cats. A large, spacious cabin with a variety of climbing equipment, bird watching windows and virtual fish on our flat screen TV's makes it perfect for the more adventurous felines.

When your pet arrives they will settle in quickly to our spacious modern accommodation. Our cattery is fully indoors and is heated in winter and cooled in summer. For your pets comfort soothing music is provided to all areas of the cattery.

All cats are housed individually; however two cats from the same family can share a cabin if compatible and with the owner's consent. All cabins include litter trays, a comfy bed, bowls and blanket. All our feline guests are exercised daily in the secure surrounds of the cattery while their cabin is being cleaned.

Cats can laze about and enjoy the soothing music or watch the fish swim about in the fish tanks or just sleep the day away. We use high quality premium food which is provided for grazing throughout the day. We understand that some cats require special diets or just prefer their own food so we encourage you to bring it along, just ensure it is correctly labelled and there is enough for your cats stay.

Our friendly and qualified staff understand that the transition from home to a cattery environment can be a little unsettling for some cats. Therefore we are always on hand to provide extra cuddles and more attention to those who require it.

We require all cats to have an up to date F3 vaccination. The vaccination certificate is required on the arrival day & then every 12 months when it is updated. We recommend all cats are protected against fleas and are regularly wormed.

**Medications and health:** If your cat is on any medication whilst boarding we are happy to administer them at \$2 per administration. Please bring medication in the original labelled bottles from the Vet with a detailed description what the medication is, and how often it needs to be administered. It is recommended that more medication is brought than required in case you are held up and longer boarding is required.

Please note we do not except first time boarders over the age of 15 years without an in depth discussion on their health and needs. Boarding may be declined due to health issues. Diabetics will only be boarded if they have been a regular client of ours and with a chat with our manager regarding their needs.

## Price List – Effective as 1<sup>st</sup> February 2020

<u>Cats</u>	<u>Single</u>	<u>Double</u>
Walk In Cabin	\$27	\$39
Garden Cabin	\$29	\$44
Penthouse	\$45	\$54
Luxury Suites	\$59	\$74

### Dogs

Small breed	\$45	\$75
Small & Med large Together	N/A	\$78
Medium / Large	\$47	\$80
Extra Large	\$52	\$85

<u>Luxury Suites</u>	<u>Small Breed</u>	<u>Large Breed</u>
Standard Suites - Single	\$67	\$72
-Double	\$89	n/a
Large suite single or double	\$107	\$107
Chandelier single or double	\$127	\$127

	<u>Single</u>	<u>Double</u>
Dog Playtime	\$16	\$22
Swim combo	\$22	\$28
Medication	\$2.50 per administration	
Additional Meal	\$3	\$6

## **Important Information**

We have an on call vet 24 hours a day should any problems arise during your pets stay. We always get your contact phone numbers while you are away and at least one emergency contact number of a friend or relative so that if we have any concerns during your pets stay we can discuss these. All vet associated fees are to be paid by the pet's owner.

**Times:** Our office is open during the following hours for pick up and drops off.

Monday to Friday: 8:30 – 4:00

Saturday: 8:30 – 12:30

Sunday 10:00 – 12:00 or 2:00 – 4:00

Our office is closed to all customers on the following days Christmas day, December 29<sup>th</sup> through until January 1<sup>st</sup>, Good Friday through to Easter Sunday.

**Surcharge:** Please note a \$30 surcharge applies to all bookings over single public holidays. Christmas and Easter bookings incur a \$55 surcharge which covers all public holidays in that period.

**Vaccinations:** All dogs must have up to date C5 vaccinations Cats must have up to date F3 Vaccinations. Proof of these vaccinations **must** be brought with you or sent through prior to boarding. Sorry but we are unable to board pets if we do not have proof of this when they arrive due to the health and safety of both your pet and the other pets boarding with us.

**Belongings:** You are welcome to bring one item of bedding and one toy from home. These items must be well labelled. We take all care to keep these items in good condition but do not take responsibility for damage done by your pet or lost items so it is recommended not to bring the most favourite toy or blanket.

**Payment:** We accept Cash, Eftpos, Visa & MasterCard. Payment is not required until departure. Bookings that are longer than 28 days need a 50% deposit to be made upon arrival and the remainder can be paid on departure.

A non-refundable \$100 deposit must be paid for all bookings over the Christmas and Easter periods to secure the booking.

You are charged a full day the day you arrive. On your departure day you are not charged if you collect your pet before 10:00am (Sunday excluded), a half day charge applies for departures between 10:00am and 12:30pm and a full days charge will apply for departures after that.